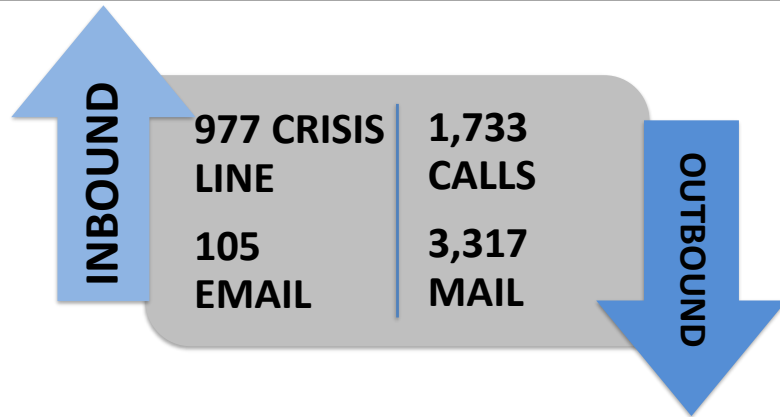


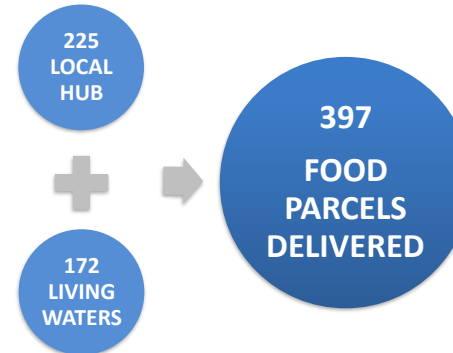
COMMUNITY HUB DASHBOARD - CHORLEY COUNCIL

This is the community dashboard which presents cumulative metrics for the Chorley Council Community Hub which was set up to respond to the COVID-19 crisis. The community hub has been running since 23 March 2020 and has involved a total of 47 staff.

INBOUND AND OUTBOUND CONTACT

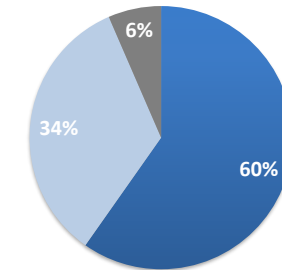


FOOD PARCELS



INBOUND CALLS

% support required for inbound calls



- Personal Shopping
- Food Poverty
- Access to Medication

Number of calls to offer support to households in the borough who have been identified as having residents in a vulnerable category. These households were identified through council databases along with databases provided by the NHS, LCC and Lancs Fire.

WIDER COMMUNITY SUPPORT

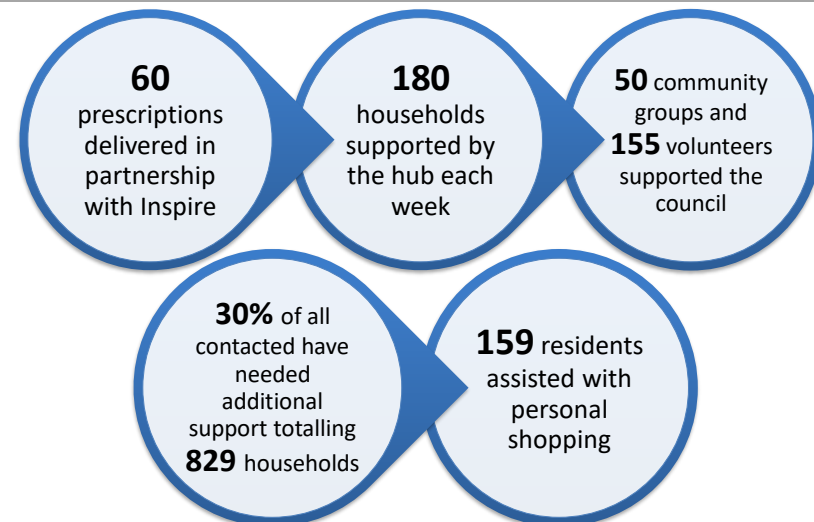
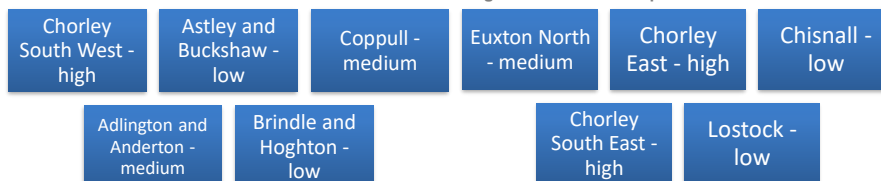
TOP THREE AREAS OF SUPPORT:

- Food support
- Befriending
- Prescriptions

OTHER KEY AREAS OF SUPPORT:

- Financial
- Cleaning
- Laundry
- Mental health
- Bereavement

LOCATION OF SUPPORT TOP 10: high medium or low deprivation included



There has also been delivery of assistance with personal shopping and prescriptions delivery from key partners such as Chorley Buddies, Paulines Angels, and NHS responders